



# Pennsylvania One Call System, Inc.

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## EXECUTIVE COMMITTEE MEETING

October 28, 2025

DoubleTree Resort – Lancaster, PA

### Minutes

#### EXECUTIVE COMMITTEE:

Jerry McNaw, Chair	Present
Joseph Murphy, Vice Chair	Present
Douglas Haupt, Secretary	Present
Thomas Knights, Assistant Secretary	Present
Michael Kyle, Treasurer	Present
Ryan Lumbatis, Assistant Treasurer	Present
William P. Boswell, General Counsel	Present via Teams
Dwight A. Howes, Assistant General Counsel	Present
William G. Kiger, President/CEO	Present

#### GUESTS:

Tom McMaster	Adams Electric Cooperative
Eric Beers	Astound Broadband Powered by RCN
James Santry	Comcast
Jennifer Ogle	Energy Transfer
Deanna DeWitt	FirstEnergy
Michael Wolgemuth	Lancaster Area Sewer Authority
Zack Armstrong	Larson Design Group, Inc.
Matthew Frick	Larson Design Group, Inc.
Gerald Charvala	Lehigh County Authority
Ryan Kelvington	Municipal Authority of Westmoreland County
Jacob Specht	National Fuel
Chris Yuhasz	North Wales Water Authority
Douglas Meshaw	PA Builders Association
Terri Cooper Smith	PA Public Utility Commission
Holly Fishel	PA State Association of Township Supervisors
Robert Bedics	PECO an Exelon Company
Patrick Dunham	PECO an Exelon Company
Daniel Whetzel	PennDOT
James Baer	Pennsylvania American Water
Charles Brazier	Peoples Natural Gas Company LLC
Brian Eckroade	Philadelphia Gas Works
Larissa Llewellyn	PUCA
Luke Erny	Pittsburgh Water
Ryan Geisinger	PPL Electric Utilities, Inc.
Mark Callahan	UGI Utilities, Inc.
Christopher Clancy	UGI Utilities, Inc.
Andis Kalnins	Verizon Business
Richard Hackney	Verizon North LLC
Steven Hoover	Verizon Pennsylvania LLC
Marcus Avellino	Williams Gas Pipeline - Transco

## Draft for Approval

Jerry Wilson

Windstream Communications

### STAFF:

Ellen Kiger	Executive Vice President/COO
Sherry Harim	Vice President
Linda Covelli	Manager - Operations
Kelly Pearl	Manager - Accounting and Member Services
Lynette Lauman	Network/System Administrator
Penny Modrick	Executive Secretary

### OPENING COMMENTS

Mr. McNaw called the meeting to order at 2:00pm with the Pledge of Allegiance, reviewed the evacuation route, and asked for a round of introductions.

- Mr. Kyle made a motion to follow the agenda as presented, seconded by Mr. Haupt.
  - The motion carried unanimously.

Mr. McNaw announced that Abbottstown Borough, Adams County, represented by Dr. Bolton, resigned their Board seat on 10/27/25. As Dr. Bolton was to be the featured speaker for the Board training, there would be no presentation.

### EXECUTIVE COMMITTEE MINUTES

- Mr. Lumbatis made a motion to approve the 7/29/25 Executive Committee minutes as written, seconded by Mr. Murphy.
  - The motion carried unanimously.

### REVIEW OF ACTION ITEMS FROM 7/30/25 BOARD MEETING

None.

### REVIEW OF AGENDA ITEM REQUEST

- Recruiting & Retention

Mr. Kyle explained that open staff positions became a subject of discussion during the Finance Committee meeting dealing with the proposed 2026 budgets, and he asked Ms. Kiger to report on some of the challenges in hiring, particularly as it related to Customer Service Representatives (CSRs).

Ms. Kiger reported on the 2025 recruiting statistics, explained the interview process, and noted that the increase in the hourly rate for CSRs had increased the number of applications received. A newly created recruiting video was launched on social media as well.

Discussion.

In answer to a question, Ms. Kiger answered there was nothing additional the Board could do to help at this time and requested time to evaluate whether the recent rate change and recruiting video made a difference.

## FINANCE COMMITTEE UPDATE

Mr. Kyle reported the Finance Committee met 10/15/25 to receive an update on the economy and investment performance. He summarized the Economic Overview provided by The Monteverde Group. The Monteverde Group recommended we continue to maintain the current Investment Allocation.

Mr. Kyle reviewed the SEI Investments performance as of 9/30/25 and the LPL brokerage account status. He reviewed the 401(k) Watch List.

Mr. Kyle reported that given the turnover of Board members, the committee recommended having Board members complete a risk tolerance questionnaire to gauge the current tolerance of risk for investments.

## BUDGET

Mr. Kyle reported the committee met 10/8/25 to review the proposed budget and, after discussion, the committee voted to move the budget to the Executive Committee for approval. He reviewed the budget totals, the budget assumptions, and the planned net loss, and explained that the committee had requested staff increase the proposed expense budget to include additional wage incentives to assist with recruiting and retention.

- Mr. Murphy made a motion to recommend Board approval of the 2026 Capital and Expense Budgets, seconded by Mr. Knights.
  - The motion carried unanimously.

## LAWSUITS PENDING AGAINST PENNSYLVANIA ONE CALL SYSTEM, INC.

- PIOGA

Mr. Boswell reported there had been no change since the last meeting.

## AUDITOR GENERAL PUC PA ONE CALL ENGAGEMENT LETTER & POCS RESPONSE

Mr. Howes reported the Auditor General's office sent a letter advising their office planned to audit the PA PUC's handling of alleged violation reports, along with the PA PUC's management of POCS. POCS responded to the letter.

## VISION GOALS ASSIGNED TO THE EXECUTIVE COMMITTEE

Ms. Kiger reported certain goals were being held by the Executive Committee until the Legislative Task Force was re-activated for the next legislative effort.

Goal 6.2: By October 2029, we will review current exemptions for possible removal for the next legislative change.

**≠ NOT STARTED**

Goal 6.3: By October 2029, we will advocate for the reauthorization of the UULPL.

**≠ NOT STARTED**

Goal 6.4: By April 2032, we will review the new legislation and provide a summary list of UULPL changes that will impact POCS.

**≠ NOT STARTED**

## Draft for Approval

Discussion.

### OPEN DISCUSSION – EXEUCTIVE COMMITTEE

Mr. Kiger reported on 4M, a company with an AI overview that gathered information from the pipeline and energy sectors to recreate underground facilities. Mr. Kiger suggested evaluating the data for use in abandoned line processing and asked the committee to give it some thought.

### ADJOURNMENT

- Mr. Murphy made a motion to adjourn, seconded by Mr. Haupt.
  - The motion carried unanimously.

The meeting ended at 2:35pm.

Respectfully submitted,

Douglas Haupt  
Corporate Secretary

/emk/plm