

# Pennsylvania One Call System, Inc.

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## Enforcement of Act 287 as amended

October 2024

The Pennsylvania Public Utility Commission (PUC) is responsible for enforcement of PA Act 287 as amended. What does this mean for Pennsylvania 811 stakeholders? Here are 4 things you should know:

1. **“Alleged Violation”** means an instance when a person by action or inaction **is alleged to have failed** to fulfill an obligation of PA Act 287, as amended. Examples of an alleged violation include line damage, failure to place a One Call in advance of excavation or failure to respond to One Call notifications. There are many other types of alleged violations. More complete list on website.
2. **“Alleged Violation Report”** is the completion of an online form by a stakeholder to record the instance of an alleged violation to the PUC. The form is located here: [www.paonecall.org/enforcement](http://www.paonecall.org/enforcement).
3. **Who reports alleged violations, and when?** All One Call stakeholders are obligated to report violations of PA Act 287, as amended. Timeframes are as follows:

<b>Project Owners and Excavators:</b>	<b>Not more than thirty (30) days.</b>
<b>Facility Owners and Designers:</b>	<b>Not more than thirty (30) business days.</b>

In other words, if an excavator damages a line, they have thirty (30) days to report the damage to the PUC by completing an Alleged Violation Report at [www.paonecall.org/enforcement](http://www.paonecall.org/enforcement). The facility owner who owns or operates the damaged line has thirty (30) business days to report the incident, as does the designer. The Project Owner who hired the excavator to do the work is also obligated to report the damage to the PUC within thirty (30) days.

4. **How do I report an Alleged Violation?** If you believe a violation of PA Act 287, as amended, has occurred, you are **obligated** to report. You can do so with these 4 steps:
  1. Go to this page: [www.paonecall.org/enforcement](http://www.paonecall.org/enforcement)
  2. Click on this link: [Report an Alleged Violation](#)
  3. Log in to the site. If you do not have a user id and password, create one first.
  4. Complete the form following the instructions and click **<Submit>**.

**What happens next?** The information is provided to the PUC, the Damage Prevention Investigators (DPI) will investigate the alleged violations, meet and review them with the Damage Prevention Committee (DPC) monthly in Harrisburg. An alleged violation becomes a violation after the DPIs investigation and the DPC issues the violations, communicate warnings, penalties, or other actions under Act 287, as amended.

**It is important to note that Pennsylvania One Call System, Inc. does not enforce PA Act 287, as amended.**  
**PA One Call does not Mark Lines. The Facility Owner or their contractor mark the lines.**

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Our purpose is to prevent damage to underground facilities. To promote safety, we provide an efficient and effective communications network among project owners, designers, excavators, and facility owners.