

B4 U DIG



Spring 2025

Underground Utility Line Protection Law Reauthorized

The Pennsylvania Underground Utility Line Protection Law, also known as the Pennsylvania One Call Law was reauthorized into law on October 30, 2024. It was Sen. Lisa Baker (R-20) who introduced the bill to amend and extend the Pennsylvania One Call Law through 2031.

“With the signing of this bill, we are reaffirming our bipartisan commitment to public safety and the protection of our workforce,” said Baker. “For five decades, the PA One Call Law has played a crucial role in preventing accidents and disruptions by ensuring underground utility lines are accurately marked and managed.”

This milestone coincides with the law’s 50th anniversary, reinforcing its importance in safeguarding all Pennsylvanians especially the dedicated workers who maintain vital underground utilities, including gas, water, telecommunications and more. Key enhancements include better communication between excavators, facility owners and the PUC, along with improved documentation of underground utility lines. (Kgordon. (2024, October 30). *Baker’s bill to extend and strengthen PA one call signed into law*. Senator Baker. <https://www.senatorbaker.com/2024/10/30/bakers-bill-to-extend-and-strengthen-pa-one-call-signed-into-law/>)

President and CEO, William Kiger, expressed his gratitude toward Sen. Baker and the other legislators for their hard work and dedication in getting the Underground Utility Line Protection Bill passed.

“This legislation is significant in protecting all stakeholders within the Commonwealth, and I truly appreciate your leadership in making it happen. Your commitment to underground utility damage prevention demonstrates your understanding of the necessity to continue the legacy of Act 287, as amended. It is my hope the changes to this legislation will move the bar forward in reducing damages within the commonwealth. Pennsylvania One Call System, Inc. is thankful for your efforts to advocate for the cause. Thank you for your service and for being a voice for the damage prevention community.” said Mr. Kiger.

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Pennsylvania 811 offers several tools to help stay compliant with dig tickets

- **Web Ticket Entry** allows users to enter tickets on their own time online;
- **Online Ticket Management** allows users to respond to tickets on their own time;
- **Coordinate PA** helps define projects, provide quick access to contacts and provides storage for meeting documents;
- **Supplemental notifications** can be used to have tickets sent to other receiving sites after hours;
- **Supplemental voice outs** can be sent out on damage tickets or for tickets taken out of normal business hours with a proposed dig time prior to the start of the business day;
- **Supplemental text messages** can be sent for emergency tickets.



Know what's below.
811 before you dig.

April is National Safe Digging Month

Pennsylvania 811 is calling on community leaders, safety advocates, and anyone involved in underground utilities or construction projects to support this public awareness campaign.

Show your early commitment to safety! Contact your local liaison or click the link below to **send a letter of support, resolution or proclamation** for Safe Digging Month and help spread awareness. Call 811 before you dig – protect lives, property, and the environment! www.pa1call.org/safediggingmonth

Proclamation Resolution Letter of Support



Pennsylvania 811 to Discontinue Fax June 30, 2025

Fax users will need to switch to email to receive ticket notifications

Facility Owners

- If a fax number is your primary or alternate delivery method, update to email.
- Online ticket management provides instant access to view and respond to tickets across multiple devices
- Some email clients/providers can be set to auto print

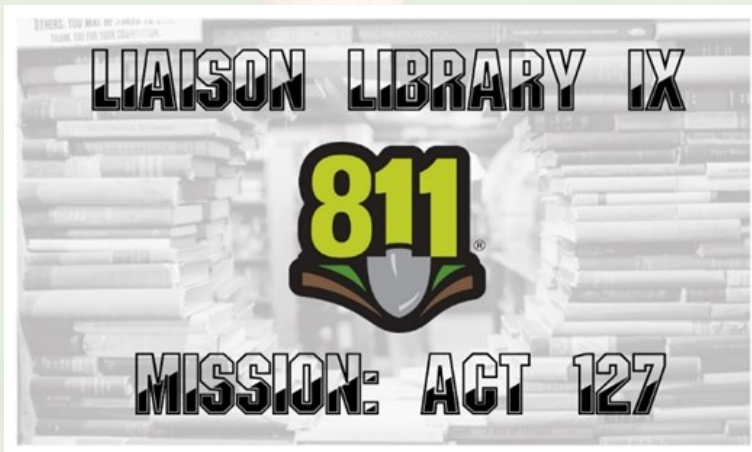
Excavators

- Confirm an email address is listed on your next ticket to continue to receive responses
- Online Ticket Managements displays facility owner responses including notes and attachments in real time.

Learn more about Online Ticket Management and other online applications by attending an upcoming webinar www.pa1call.org/events

March 25	Web Ticket Entry	9 a.m.
April 1	Coordinate PA	1 p.m.
April 15	Online Ticket Management	9 a.m.

April 22	Web Ticket Entry	9 a.m.
May 6	Coordinate PA	9 am.
May 27	Designer Obligations	1 p.m.



The Pennsylvania 811 liaison team is back more entertaining than ever with another installment of the hit video series, **Liaison Library!**

Tune in to Mission: Act 127 to learn about what's new in the PA One Call Law. From design through construction, there's something for everyone! Check out the video on our YouTube channel and by clicking [here!](#) And don't forget – you can always reach out to your local damage prevention liaison for further education and training at www.pa1call.org/liaisons



CoordinatePA

NEW FEATURES

- Add complex project meeting attendees to contact list
- Submit renotify tickets
- Add response notes and attachments
- Respond to multi-place tickets in one place
- Allows facility owners to respond to all tickets
- All new features can be done within the CPA Project

LEARN MORE — click [HERE](#)

2025 PA Safety Days

Cranberry

Thursday, May 15

Oaks

Wednesday, May 21

York

Thursday, June 12

Allentown

Tuesday, June 17

State College

Wednesday, September 10



www.pa1call.org/safetyday